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## GENERAL TERMS & CONDITIONS

### CONSULTATION & TASTING

Consultations are recommended to ensure all requirements are met for your special day.

Tasting samples are provided and all Consultations are by prior appointment only.

A charge of £20 is applicable.

At Heavenly Cupcakes my aim is to provide a product of the highest standard using only the finest ingredients.

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### SET UP/DELIVERY

Within Co Armagh the standard Set Up/Delivery is £30.00. Other areas outside the Co Armagh area are priced @ £30 + nominal price per mile to and from your venue.

Co-ordination between your chosen venue will be undertaken to determine a mutually agreed time for set up if you choose to have your order delivered/set up.

Heavenly Cupcakes is **not** liable for damages once they have been collected. They are then the sole responsibility of the customer.

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### STAND HIRE

Stands are available to hire @ a cost of £15.00 per day with a £60/£80 security deposit (depending on stand type). Security deposit is required to ensure safe return of same. Upon return of the stand and confirmation that there are no damages the deposit will be returned in full.

Silver bases should be available @ your chosen venue

## **PAYMENT**

Upon confirmation of an order a non refundable deposit of £60/£100 (depending on quantities) will be required plus the cost of any additional items (i.e. cupcake wrappers). Balance in full being due 4 weeks before collection/delivery. All payments are to be made by Cash or Cheque made payable to “Laura Lenaghan”.

The quantity; quality; description and specification for the Deliverables will be those set out in your order

All Deliverables are the property of Heavenly Cupcakes until the order has been paid in full.

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## **CANCELLATION POLICY**

If for any reason you have to cancel your order up to 1 month prior to your event the deposit paid is “STRICTLY NON REFUNDABLE”.

If you are in agreement with the Terms and are happy with your estimate of the costs please sign and return a copy to Laura Lenaghan, 3 Ballyhannon Lodge, Portadown BT635YT

Signed: \_\_\_\_\_

Signed: \_\_\_\_\_

**Laura Lenaghan – Heavenly Cupcakes**